

KINIVO®

URBN Premium Bluetooth Stereo Headphones

User Manual



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Kinivo Product Support

Online : <http://support.kinivo.com>

Email : support@kinivo.com



English: Thank you for choosing Kinivo. Our user manuals are available in multiple languages at <http://downloads.kinivo.com>



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日本の: Kinivo製品をお選びいただき、まことにありがとうございます。弊社取扱説明書は<http://downloads.kinivo.com>にて多言語でご覧いただけます。

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Introduction

Read all safety and operation instructions before using the Wireless Bluetooth headphones.

Warning: To reduce the risk of fire or electric shock, do not expose the product to water or moisture.

Important Safety Instructions

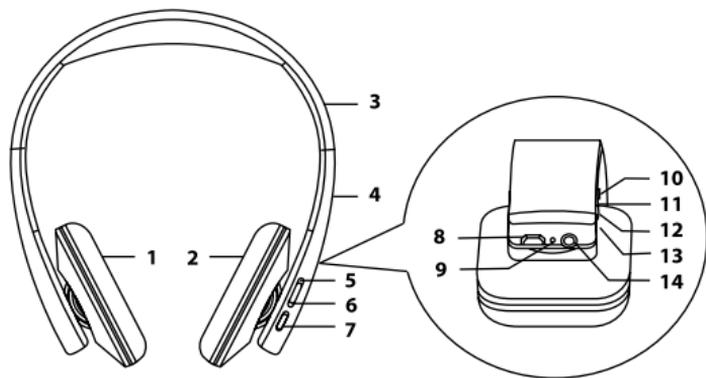
Read all safety and operation instructions before using the headphones.

1. Do not expose the headphones to liquid, moisture or areas of high humidity.
2. Do not use abrasive cleaners to clean the headphones's case as they may damage the unit. Always unplug and power off the unit before cleaning.
3. Do not expose the headphones to extremely high or low temperatures.
4. Keep the unit away from direct sunlight.
5. Use only accessories and attachments as supplied and designated in the instruction manual.
6. Do not attempt to open or modify the headphones in any way.
7. Store the headphones in a cool dry place.
8. The Kinivo URBN headphones contains a lithium ion battery. Lithium ion batteries are flammable and can cause fire if misused or defective.
9. Always dispose of the packaging and unit in accordance with the local regulations and in a responsible manner.

Package Contents

- Quick Reference Guide
- Micro USB Charging Cable
- Stylish Carrying Case

Headphones Overview



- | | |
|------------------------|----------------------|
| 1. Left Speaker | 8. USB Charging Port |
| 2. Right Speaker | 9. LED Indicator |
| 3. Adjustable Headband | 10. Previous track |
| 4. NFC Logo | 11. Play/Pause |
| 5. Volume + | 12. Next Track |
| 6. Volume - | 13. Microphone |
| 7. On/Off Switch | 14. 3.5mm port |

Features

1. **CD quality sound:** Full range of High Definition sound and deep bass
2. **Easy Touch Pairing:** NFC (Near Field Communication) allows simple touch pairing to your mobile device
3. **Rechargeable:** Integrated rechargeable battery provides up to 20 hours of uninterrupted talk/ music time or 800 hours in the standby mode
4. **Hands-Free calling:** The Kinivo URBN has a built-in noise cancelling microphone for excellent clarity during hands-free calling
5. **Portability:** Lightweight, foldable design complete with a stylish carrying case

Powering On

Slide the power switch to turn the headphones on or off. Music will pause when the headphones are powered off. If the headphones have not been paired to a device, the headphones will enter pairing mode when powered on.

Bluetooth Pairing with NFC

1. Ensure that the Kinivo URBN is turned on by holding the Play/Pause button.
2. Tap your NFC-enabled* device to the NFC tag on the Kinivo URBN headband. Follow instructions on your device to complete setup.

*Applicable only for NFC-enabled devices.

Bluetooth Pairing for All Devices

1. Ensure that the Kinivo URBN is powered on by pressing and holding the Play/Pause button on the headphones for 6 seconds.
2. Follow the operating instructions of your Bluetooth device (see below) to pair to the headphones.
3. If prompted for a passkey or PIN, enter “0000” (four zeros).
4. Once paired and connected, there will be a connect tone and the LED will be solid blue.

Locate and pair to “Kinivo URBN” on your computer or mobile device:

Windows Vista, 7, 8.1, and 10

- a. From the system tray’s Bluetooth menu, choose “Add a Device”.
- b. When “Kinivo URBN” appears in the list of available devices, double-click it and wait for Windows to configure it.

Windows 8

- a. Find and open “Add a Bluetooth Device” using the Search charm.
- b. Click “Kinivo URBN” in the device list, then click “Pair”.

Mac OS

- a. From the Bluetooth menu, choose “Open Bluetooth Preferences”
- b. Click the “Pair” button beside “Kinivo URBN”.

Apple iPhone/iPad/iPod Touch

Settings > Bluetooth (On) > then select “Kinivo URBN” to pair.

Android

Settings > Wireless & Networks > Bluetooth Settings (enabled) > Scan for Devices, then select “Kinivo URBN” to pair.

Adjust Volume

Press the Volume Up or Volume Down button to increase or decrease volume. A tone will sound on each press of the volume buttons, with a different tone when the volume is at minimum or maximum.

Auxiliary Input

Connect the 3.5mm audio cable to the headphones and to another audio source. Bluetooth is disabled when the 3.5mm audio cable is connected to the Kinivo URBN.

Charging Kinivo URBN Headphones

To charge the Kinivo URBN headphones, connect the Micro USB cable to the Kinivo URBN and plug the headphones into a USB power source. USB power sources include computers, laptops, USB hubs, USB AC adapters and USB car chargers.

When the Kinivo URBN is charging, the red light will be lit. When the battery is fully charged, the light will turn off. The charging process can take up to 3 hours to charge the battery completely. When the Kinivo URBN has a low battery and it is powered on, the red light will blink once every five seconds.

Button Functions

Pairing Instructions

Functions	Operation	LED indicator
Turning on	Toggle the slide switch to ON	Blue LED flashes for 1 second
Turning off	Toggle the slide switch to OFF	Red LED flashes for 1 second
Enter pairing mode	Ensure the headphones is on, and then press and hold Play/Pause button for 6 seconds	Red and blue LED flashes alternately
Reconnect to the last connected device	Press the Play button	Blue LED flashes for 1 second

LED Indicators

LED indicator	Status of headphone
Red and blue LED flashes alternately	Pairing mode
Blue LED flashes once every 2 seconds	Not connect to any device
Blue LED flashes twice every 4 seconds	Connected to a device
Red LED flashes instead of blue LED	Low battery

Music Functions

Functions	Status of headphone	Operation
Volume +	Playing music	Press Volume + button
Volume -	Playing music	Press Volume - button
Previous track	Playing music	Press Previous Track button once
Next track	Playing music	Press Next track button
Voice dial	Standby mode (Connected device)	Double click Play/Pause button
Pause	Playing music	Press Play/Pause button
Play	Pausing	Press Play/Pause button

Phone call functions

Functions	Status of headphone	Operation
Cancel a call	Calling	Press Play/Pause button
Answer a call	Incoming ringing	Press Play/Pause button
Reject a call	Incoming ringing	Long press Play/Pause button for 2 seconds
End a call	During a call	Press Play/Pause button
Volume +	During a call	Press Volume + button
Volume -	During a call	Press Volume - button
Transfer conversation to mobile phone	During a call	Press Play/Pause button for 2 seconds

Transfer conversation to headphones	During a call	Press Play/Pause button for 2 seconds
Voice dial	Standby mode (connected device)	Double click Play/Pause button

Call functions

Functions	Status of headphone	Operation
Answer new call and end current call	During a call	Press Play/Pause button
Answer new call and retain current call	During a call	Double click Play/Pause button
Switch calls	During a call	Double click Play/Pause button
End current call and switch to held call	During a call	Press Play/Pause button

Specifications

Bluetooth version	Bluetooth V4.1
Bluetooth profiles	HFP, HSP, A2DP and AVRCP
Operating distance	10 meters
Headphones music time	About 20 hours

Headphones standby time	Approx 800 hours
Charging input	DC5.0V---500mA
Headphones charging time	About 3 hours
Dimension	176*165*32mm
Weight	Approx 180g
Battery capacity	430mAH

Factory Reset

Warning: Performing a factory reset on the Kinivo URBN will delete any previous pairings and will restore the headphones to factory default settings.

Only perform this if you are experiencing any issues with the product.

1. Power on the Kinivo URBN Headphones. If they connect to a device, disconnect the Kinivo URBN from your device.
2. In standby mode, press and hold the volume up and volume down buttons for 8 seconds and release it when the red and blue LEDs flash alternately.

Note: After the factory reset is completed, the memory is cleared. When turning on the headphones again, it will enter pairing mode automatically. Re-pair and connect with your device.

Troubleshooting

1. Unable to pair with smartphone or tablet

Ensure that the headphones are in pairing mode by pressing and holding the Play/Pause button for 4 seconds until the LED blinks red and blue. The Kinivo URBN is now in pairing mode.

Now open the Bluetooth configuration on your smartphone or tablet and scan for Bluetooth devices. You should see the **Kinivo URBN** headphones - proceed to pair and connect to the headphones.

2. Kinivo URBN no longer connects to my device

To ensure the Kinivo URBN headphones are in working order, perform a factory reset. Hold down the volume up and volume down buttons for 8 seconds and release it when the red and blue LEDs flash alternately. Then try to pair your device to it again.

3. Kinivo URBN works with my smartphone but not my computer

The URBN headphones need to be supported by a Bluetooth adapter in your computer. To ensure the Bluetooth adapter for your computer is functioning correctly, update the drivers to the latest version. In addition, you may need to verify that your computer's Bluetooth adapter supports A2DP (Advanced Audio Distribution Profile), and/or AVRCP (Audio/Video Remote Control Profile).

4. Lost or damaged USB cable

If you have lost or damaged the included USB cable, you can use any standard Micro USB charger/cable to charge the Kinivo URBN Headphones.

5. Kinivo URBN works with my smartphone but not my computer

The Bluetooth adapter for your computer provides the drivers for all Bluetooth headphones. To ensure the Bluetooth adapter for your computer is functioning correctly, update the drivers to the latest version. In addition, you may need to verify that your Bluetooth adapter supports A2DP (Advanced Audio Distribution Profile). If you need assistance with locating the drivers for your computer, you may contact Kinivo Support on the web via support@kinivo.com.

6. Error messages when connecting on Mac OS

Verify that the Kinivo URBN Headphones are powered on. If you are still unable to connect, restart the computer and remove the **Kinivo URBN** from the Bluetooth device list. Try to pair the headphones again.

If at any point you are unable to resolve your issue, please contact Kinivo Support at support@kinivo.com for assistance.

Frequently Asked Questions

1. What is the Kinivo URBN compatible with?

In general, the Kinivo URBN will work with devices that support the A2DP (Advanced Audio Distribution Profile). A list of common devices that support

these Bluetooth profiles:

- Apple devices- iPhone, iPod Touch, iPad, Bluetooth enabled Mac computers - Mac Pro, MacBook, iMac, MacBook Air, MacBook Pro, etc.
- Bluetooth enabled Windows computers (Windows 10, Windows 8, Windows 7 and Vista) Tablets - Windows, Apple, Android, Kindle Fire HD.
- Smartphones - Android, Blackberry, Windows, Samsung, Droids, HTC, etc.

2. Where can I find Windows drivers for the URBN Headphones?

The Kinivo URBN does not have any specific drivers. The computer side drivers are provided by the computer's Bluetooth adapter (see the first question above). If you are experiencing issues with the headphones on a computer, update your computer's Bluetooth drivers to the latest version. You may also contact Kinivo Support for assistance in locating the right drivers for your computer.

3. How many Bluetooth connections will the Kinivo URBN headphones remember?

The Kinivo URBN will remember only one previous Bluetooth connection. When the Kinivo URBN is powered on, it will automatically connect to the last device it was connected to.

4. Help! I'm unable to use the headphones. What should I do?

Please view the Troubleshooting section. If you are unable to find a solution you can contact support online via support@kinivo.com.

Warranty

1 Year Limited Hardware Warranty.

Kinivo hereby warrants to the customer of record that this product is in good-working condition and free from defects in material or workmanship under normal use for a duration of 1 year after the date of purchase. The product has been tested to meet the highest quality standards in each testing category. In the unlikely event that the product proves to be defective, Kinivo will repair or replace the product free of charge. If replacement is required and if Kinivo then no longer carries the same product, then Kinivo reserves the right to substitute the product with a replacement product of like quality and size, suitable for the intended use.

This warranty is limited to repair or replacement of the mentioned product only, is non-transferable and does not extend to any product damaged by misuse, natural disasters or any other circumstances beyond Kinivo's control. The warranty does not cover or provide for the reimbursement or payment of incidental or consequential damage resulting from breach of the limited warranty described above. Except for the limited warranty described above we offer no other warranties expressed or implied, and other than limited warranty expressly contained herein, we hereby disclaim any and all warranties, including without limitation any implied warranties of merchantability, suitability or fitness for a particular purpose.

If your product is not functioning or you have any concerns please contact Kinivo Support before returning the product.

Online Support / Contact Us

Please visit us at support.kinivo.com or www.kinivo.com for support information, downloads and how-to's. You may also reach us via email or live chat (details below).

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hardware warranty

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